



"The essential community services resource"

### SEARCHABLE DATABASE

For either a Single PC or a Multi-user Network

Published by

**COMMUNITY REFERRAL SUPPORT SERVICE**  
(an information service provided by Datascape)

The Community Referral Directory (print version) was published by Lifeline Melbourne from 1994 to 2000.

The 24th edition (Searchable Database) is the seventeenth edition published by the Community Referral Support Service.

Software and/or data provided by Datascape has been installed in hundreds of community and government organisations.

[www.datascape.com.au](http://www.datascape.com.au)

## COMMUNITY REFERRAL DIRECTORY

"THE ESSENTIAL COMMUNITY SERVICES RESOURCE"

- Includes information about many health, welfare and community support agencies providing thousands of services in the Melbourne metropolitan area - plus regional offices of various statewide organisations
- Also includes numerous information entries intended to assist the referral process
- Each entry is fully indexed with many cross-references designed for ease of use during telephone or face-to-face counselling
- A typical entry includes service description, contact details, web site address, eligibility criteria, hours, cost, languages spoken, referral instructions and date updated
- Covers many services which are provided free of charge or at reduced rates to the general public
- Search based on Subject, Agency Name, Locality, Area Served, Languages Spoken or various other criteria
- Used by many community and government agencies

### SUBJECTS COVERED INCLUDE

- Counselling and Family Services
- Accommodation Assistance and Advice
- Emergency Services
- Age Specific Services
- Legal and Financial Services
- Ethnic Community Services
- Health Services
- Municipal Council Services
- Wide range of other services

### MINIMUM HARDWARE/SOFTWARE REQUIREMENTS

- Microsoft Windows PC (Windows XP with SP3 or later)
- 256 MB RAM
- Minimum 40 MB free hard-disk space
- VGA Colour Monitor (800 × 600)
- DVD ROM (for installation)
- Mouse and Keyboard

## ORDER FORM

### Community Referral Directory 2018/2019

(Prices cover postage and include GST)

Please enter details below:

ITEM	QTY	COST
Searchable Database - Single PC (\$99 per PC)	<input type="text"/>	\$_____
Searchable Database - Network (\$99 per Network Server)	<input type="text"/>	\$_____
Plus Network Licence(s)* (\$33 per Concurrent User)	<input type="text"/>	\$_____
*Minimum 1 Licence required		
Payment by:	TOTAL \$_____	

MasterCard  Visa  Cheque (attached)

Please debit Card Number:

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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Name on Card: \_\_\_\_\_

Expiry Date: \_\_\_\_ / \_\_\_\_

Cardholder's Signature: \_\_\_\_\_

POSTAL ADDRESS (for delivery purposes):

Contact Person: \_\_\_\_\_

Organisation: \_\_\_\_\_

Address: \_\_\_\_\_

Town/Suburb: \_\_\_\_\_

Postcode: \_\_\_\_\_ Phone (BH): \_\_\_\_\_

### SEND ORDER FORM TO:

Community Referral Support Service  
PO Box 70 Emerald VIC 3782  
Phone 03 5968 4231  
Fax 03 8080 1697  
Email [crss@datascape.com.au](mailto:crss@datascape.com.au)

Cheques payable to:  
Datascape Pty Ltd ABN 70 082 426 042

Invoice/Receipt provided with goods